

3-2025

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WCSD - Board
PO Box 218
West, CA 95571

Enclosed find my check for \$125.00 for my water + sewer bill for February - but I'm concerned about having to pay the full amount, since I'm not home + have not been since February 12th - I had my meter turned off + have not used any water or flushed my toilet since that day, so I would or am asking for a prorated discount on my water bill + sewer bill. I don't think it is right that we are still charged the same amount for the month since water + flushing our toilets is not used. I have always been against this even when I was on the board, but nobody would listen. you are charging customers for no usage of water or flushing the toilet. when no water usage is being used the amount of the bill should be prorated or at least cut in half - I have not used water or flushed my toilet since February 12th so why should I have to pay

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the full amount? That needs to be changed in merules - your making money off customers if they are not using the water or sewer. I was gone last summer for 3 months, never used a drop of water, not even a gallon & I still paid \$125.00 per month. That doesn't seem right to me & never has.

Now I will be gone another 3 months, NO useage & still have to pay - although I asked for my water to be suspended for the three months, but NO, the meter has to be ~~still~~ shut off - to avoid theft. Hopefully I will get the prorated rate for vacation.

The board needs to consider this & not make customers pay FOR NON USAGE!! It is totally unfair - And I have always mentioned this when I was on the board -

Your cooperation in this matter will be greatly appreciated & the rule needs some consideration & discussion & needs to be change. it's unfair to pay \$125.00 a month for a gallon of water because

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it was used within the month.

Thanks for considering this matter if you do, & change it I'm sure you will make a lot of West customers HAPPY.

Sincerely

Maura Lara
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West, CA 95571
