

WCSD Office report
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Jamie and I were astonished at the level of chaos and disorganization when we started in this office. We spent the first week trying to sort through paperwork on every surface in the office, including unopened mail from several months prior, and trying to figure out how bills were being generated. Quickbooks has not been updated in 2 years except to enter customer bills into intuit. We started a brand new quick books database that we will be actually using and updating. Intuit is not an effective billing software for a community service district. We were just able to start new billing software called El Dorado. We will keep you posted of what we think about it. We were able to get some customer bill info from Intuit, but it is very inaccurate and even has previous owners of properties still having bills generated but not sent. We decided to create Excell bills last month so we could adjust and edit as necessary until we had our new software installed. It's going to take some time to get our new database accurately updated but we have been in contact with every working number in our contact list. We have been posting updates on the Facebook page Weott watch as well as at the post office. We just gained access to the website and will be working on that. We have a lot of past due bills we are currently working through. The Renner card was canceled officially at the beginning of this week. All other credit cards we are aware of have been canceled. There have been no unknown actions in the bank accounts since we started. The US bank online portal system is a nightmare. It took two weeks for them to work out their internal issues to give us access to the online portal. When we finally logged in we were really disappointed that it was not user friendly and there was not a tab to view or download bank statements, only transactions. I highly recommend moving banks to Vocality Credit Union.

Budget- Danny and I met with Mary Flemming from RCAC virtually to go over a budget. The numbers given by previous staff appear to be inaccurate. Mary and I have a meeting scheduled Monday to work on the budget. We hope to have a budget drafted by the next meeting.

All of this is going to take us some time to get to the point it is flowing smoothly and effortlessly. For now, Jamie is answering and responding to phone calls and putting out one fire at a time. I am confident that things will smooth out over the next few months.